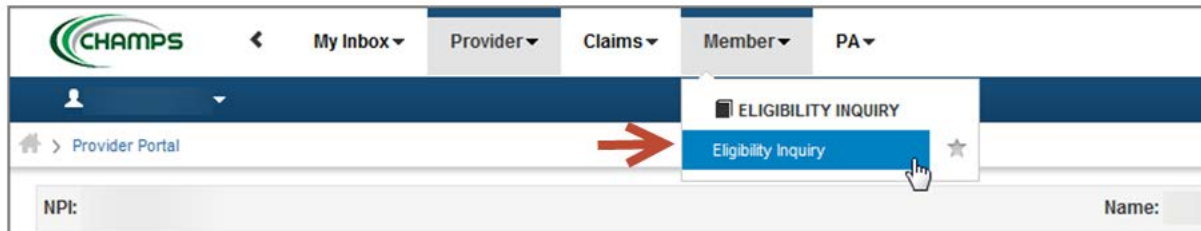


This tutorial has been created to provide clarification in determining beneficiary participation with Medicaid Healthy Michigan Plan (MA-HMP), Medicaid Healthy Michigan Managed Care (MA-HMP-MC), or a Prepaid Inpatient Health Plan (PIHP). Once beneficiary participation is identified, providers must contact the appropriate plan for any additional assistance or questions.

1. After accessing CHAMPS via the State of Michigan (SOM) Single-Sign On, select the Member Tab and Eligibility Inquiry within the drop-box.



2. Within the Member tab, enter the Member ID and date range and select Submit.

The screenshot shows the 'MEMBER ELIGIBILITY INQUIRY' form. It includes instructions: 'TO SUBMIT AN ELIGIBILITY INQUIRY ON A SPECIFIC MEMBER, COMPLETE ONE OF THE FOLLOWING CRITERIA SETS AND CLICK "SUBMIT":' followed by three options: 'MEMBER ID/CLIENT IDENTIFICATION NUMBER(CRID)/CARD NUMBER/PENDING ELIGIBILITY RID OR', 'LAST NAME, FIRST NAME AND DATE OF BIRTH OR', and 'LAST NAME, FIRST NAME AND SSN OR'. Below these are 'ADDITIONAL SEARCH OPTIONS (Use if needed with one of the Search Options above to obtain a unique member match):' including 'GENDER', 'ZIP CODE', and 'CASE NUMBER'. The form has several input fields: 'SERVICING PROVIDER NPI/PROVIDER ID', 'FILTER BY: Member ID' (with a dropdown and '0012345678'), 'LAST NAME', 'DATE OF BIRTH', 'Gender' (with a dropdown), 'MICHILD Case Number', 'INQUIRY START DATE' (with a calendar icon and '07/01/2014'), 'SSN', 'FIRST NAME', 'Zip Code', 'MA Case Number', and 'INQUIRY END DATE' (with a calendar icon and '07/31/2014'). There are 'Close' and 'Submit' buttons at the top left of the form area.

3. Within the Member Benefit Level screen, the Benefit Plan will be listed. Below is an example of how each Benefit Plan is listed. By selecting the Service Type Details hyperlink, it will detail what services are offered.

BENEFIT PLANS			
Benefit Plan Id ▲ ▼	Benefit Plan Type ▲ ▼	CHAMPS Provider Id ▲ ▼	Service Type Details ▲ ▼
PIHP	MANAGED CARE	2813564	Click To View Service Types
PIHP	MANAGED CARE	2813564	Click To View Service Types
PIHP	MANAGED CARE	2813564	Click To View Service Types
MA-HMP-MC	MANAGED CARE	2796681	Click To View Service Types
MA-HMP	FEE FOR SERVICE		Click To View Service Types

4. By selecting the appropriate CHAMPS Provider ID hyperlink, contact information is listed for that plan. For MA-HMP plans with Fee for Service and no MA-HMP-MC plan listed, providers can contact Provider Support at 1-800-292-2550 or ProviderSupport@michigan.gov.

BENEFIT PLANS		
Benefit Plan Id ▲ ▼	Benefit Plan Type ▲ ▼	CHAMPS Provider Id ▲ ▼
PIHP	MANAGED CARE	2813564 CHAMPS Provider Id
PIHP	MANAGED CARE	2813564
PIHP	MANAGED CARE	2813564
MA-HMP-MC	MANAGED CARE	2796681
MA-HMP	FEE FOR SERVICE	